

Area Housing Authority of the County of Ventura Application Package for OFFICE CLERK

By December 2, 2020 at 12:00 PM

You *MUST* complete the following THREE forms and submit them to Human Resources

- 1) AHA Employment Application (4 pages)
- 2) Supplemental Questionnaire (1 page)
- 3) Notice to Applicants-AHA's use of background/investigative reports (1 page)

TO APPLY for the **OFFICE CLERK position:**

Submit the completed required forms via fax, U.S. in person or email to the address below. All documents must be received by the final filing date on [December 2, 2020 before noon.](#)

Email to: humres@ahacv.org

Fax to: (805) 480-9951

US mail or in person:

Attn: Human Resources,
Area Housing Authority
1400 W. Hillcrest Drive
Newbury Park, CA 91320

You *MAY* also submit a copy of your current resume. However, resumes will not be accepted in lieu of the completed application package. Failure to return the complete application package before the deadline will remove you from the list of active applicants for this position.

SUPPLEMENTAL QUESTIONNAIRE

Office Clerk

The purpose of this Supplemental Questionnaire is to provide information to be used in the screening process to assess your qualifications for this position. Since this is a competitive process, failure to provide sufficient details when describing your prior relevant work experience may result in your elimination from the selection process.

The completed 'Area Housing Authority Application' **and** this 'Supplemental Questionnaire' must be submitted to Human Resources by the deadline for you to receive consideration for the selection process. Resumes, while useful, will not be accepted in lieu of these documents.

Sign and date this Supplemental Questionnaire, then return via email, fax or hand-deliver **with your completed Application and Notice to Applicants** to humres@ahacv.org or via fax (805) 480-9951.

DEADLINE is DECEMBER 2, 2020 by 12:00 PM

Under penalty of perjury, I certify that the information provided to the AHA through this Supplemental Questionnaire is true and accurate and has been prepared by me to demonstrate my experience, knowledge and abilities as they relate to this position. I understand that any misstatement or concealment of any fact may subject me to disqualification in the interview process.

Signature: _____ Date: _____

Printed name: _____

Provide the TOTAL number of years' experience from all jobs/school in EACH of the following categories.

Total Yrs.	REQUIRED Skills, Abilities and Experience
	Provide support for other office staff in an clerical position
	Copy and collate various documents into information kits
	Generate documents using basic computer skills (email, Word and Excel)
	Alphabetize and file documents
Total Years	DESIRED Skills and Experience
	Experience or knowledge of housing programs
	Experience with PowerPoint or Publisher
	Perform Receptionist duties, including answering multi-line switchboard.
	Process incoming/outgoing mail and faxes
	Provide customer service by greeting visitors and answering questions

CHECK your Bi-lingual level of expertise

If tested, my level of expertise would be:	DESIRED Skills and Experience:
<input type="checkbox"/> Fluent <input type="checkbox"/> Moderate <input type="checkbox"/> Fair	Verbally bilingual in Spanish
<input type="checkbox"/> Fluent <input type="checkbox"/> Moderate <input type="checkbox"/> Fair	Bilingual in written Spanish



Area Housing Authority of the County of Ventura

1400 West Hillcrest Drive • Newbury Park, CA. 91320-2721 • (805) 480-9991, ext. 840 • (800) 800-2123 • FAX: (805) 480-9951

An Equal Opportunity Employer

This contractor and subcontractor shall abide by the requirements of 41 CFR §§ 60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, sexual orientation, gender identity, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability, or any other legally protected status. We are an equal employment opportunity employer of individuals with disabilities.

Applications are accepted for open positions only. A separate application is required for each open position desired. All sections must be complete within the application. Items left blank may be cause for disqualification as an applicant or dismissal, if employed. Supporting materials may be attached to this application.

A RESUME WILL NOT SUBSTITUTE FOR THE INFORMATION REQUESTED IN THIS APPLICATION

PERSONAL INFORMATION

Please Print Clearly

Last Name		First Name		Middle Name		Today's Date	
Current Street Address				City		State	Zip
Permanent Street Address, if different from present address				City		State	Zip
Cell phone number		Home phone number		Best daytime phone number			
E-Mail Address <i>(Print clearly - this will be your primary source of contact)</i>							
Position applying for: OFFICE CLERK				If hired, on what date can you start work?			
Salary desired: \$ _____ per		Have you ever worked for the Area Housing Authority before? <input type="checkbox"/> Yes <input type="checkbox"/> No If "Yes", when?					
How did you learn about this opening? (i.e. employee referral, newspaper ad, CalJobs, AHA web site, Monster, Indeed, etc.?)							
<input type="checkbox"/> Yes <input type="checkbox"/> No		Do you have any friends or relatives working for the Area Housing Authority? If "Yes", list their names and relationship to you.					
Name						Relationship to you	
Name						Relationship to you	
<input type="checkbox"/> Yes <input type="checkbox"/> No		Are you a Section 8 landlord?					
<input type="checkbox"/> Yes <input type="checkbox"/> No		Are you a participant or applicant of any Area Housing Authority program?					
<input type="checkbox"/> Yes <input type="checkbox"/> No		If hired, would you have a reliable means of transportation to and from work?					
<input type="checkbox"/> Yes <input type="checkbox"/> No		Do you have a valid California driver's license? If "Yes," has your driver's license ever been revoked or suspended? <input type="checkbox"/> Yes <input type="checkbox"/> No					
<input type="checkbox"/> Yes <input type="checkbox"/> No		Are you at least 18 years old? <i>(If under 18, hire is subject to verification that you are of minimum legal age)</i>					
<input type="checkbox"/> Yes <input type="checkbox"/> No		Have you ever served in the military?		If "Yes", are you a veteran?		<input type="checkbox"/> Yes <input type="checkbox"/> No	
<input type="checkbox"/> Yes <input type="checkbox"/> No		Are you legally eligible to work in the United States? <i>(In compliance with federal law, all persons hired will be required to verify identity and eligibility to work in the United States and to complete the required employment eligibility verification form upon hire.)</i>					
<input type="checkbox"/> Yes <input type="checkbox"/> No		If hired, can you perform the essential duties of this position with or without reasonable accommodations?					
The AHA will consider reasonable accommodation measures that may be necessary for eligible applicants and employees to perform the essential functions of the job. If you need an accommodation for interviewing or job testing, please contact Human Resources immediately.							

EMPLOYMENT HISTORY

Starting with your most recent employer, list all present and past employment for the last ten (10) years. List each change of title or promotion separately. Explain any gaps between employment periods. **If more space is needed, use additional sheets.** Include relevant volunteer experience. *It is not acceptable to write "See Resume".*

Dates Employed From To	Employer Name	Address
Normal Schedule	Your Job Title	Reason for leaving
Your supervisor's name		Your job duties
Supervisor email:		
Company phone number		
Company website address:		
May we contact this employer for a reference? <input type="checkbox"/> Yes <input type="checkbox"/> No		

Dates Employed From To	Employer Name	Address
Normal Schedule	Your Job Title	Reason for leaving
Your supervisor's name		Your job duties
Supervisor email:		
Company phone number		
Company website address:		
May we contact this employer for a reference? <input type="checkbox"/> Yes <input type="checkbox"/> No		

Dates Employed From To	Employer Name	Address
Normal Schedule	Your Job Title	Reason for leaving
Your supervisor's name		Your job duties
Supervisor email:		
Company phone number		
Company website address:		
May we contact this employer for a reference? <input type="checkbox"/> Yes <input type="checkbox"/> No		

Yes **No** Have you ever been involuntarily terminated or requested to resign from any position? *(Do not include layoffs)*
If "Yes", explain or attach separate sheet if necessary:

EDUCATION, TRAINING AND EXPERIENCE

Check the appropriate box: *(If no diploma, list the highest grade you completed)*

High School Diploma GED or High School Equivalency Certificate
 No Diploma # Years Completed in High School or Equivalent Educational Program : _____

List Colleges, Universities, Vocational and/or Business Schools You Attended

School Name	School CITY, STATE	Years Completed	Major Course of Study	Degree Awarded?	Degree Title or # units completed
				<input type="checkbox"/> Yes <input type="checkbox"/> No	
				<input type="checkbox"/> Yes <input type="checkbox"/> No	
				<input type="checkbox"/> Yes <input type="checkbox"/> No	
List Professional Licenses or Certificates That You Currently Hold		Date Expires	Number and State		Was License or Certification ever revoked or suspended?
					<input type="checkbox"/> Yes <input type="checkbox"/> No
					<input type="checkbox"/> Yes <input type="checkbox"/> No
List computer software in which you are proficient <i>(if applicable for this position)</i>					

Yes No
 Some of our clients do not speak English. Do you speak, write or understand any other languages **well enough to act as an interpreter?** If "Yes", list them below. *(including Sign Language)*

1. _____ Written Fluency Spoken Fluency
 2. _____ Written Fluency Spoken Fluency

Yes No
 Do you have any other experience, training, qualifications or skills which you feel make you especially suited for work at the Area Housing Authority? If "Yes," **please explain:**

REFERENCES

While we normally utilize the employer information contained in the "Employment Experience" section of the application, many times this information is not current or sufficient for us to make a reasonable inquiry. List two people **in addition** to any you have listed within the "Employment Experience" section of the application that we have your permission to contact **who have knowledge of your work performance** within your recent past or current employment situations. We need complete information to contact them in a timely manner. **Failure to provide complete information will result in your application being declared 'incomplete' and will remove you from our applicant pool. Do not list personal or social references.**

First Name	Last Name	Best Telephone Number To Reach This Person ()
How they know you (Relationship status and name of company where known)		Number of Years Acquainted
Their current occupation	Best email address to reach this person during the day	
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How they know you (Relationship status and name of company where known)		Number of Years Acquainted
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Area Housing Authority of the County of Ventura
Area Housing Authority Employment Application – Page 4

Read Carefully, Initial Each Paragraph and Sign Below

Initials

I hereby certify that I have not knowingly withheld any information that might adversely affect my opportunity for employment and the answers given by me are true and correct to the best of my knowledge. I further certify that I, the undersigned applicant, have personally completed this application. I understand that any omission or misstatement of a material fact on this application or on any document used to secure employment, including my resume, shall be grounds for rejection of this application, rescinding of a conditional offer of employment or for immediate discharge, if I am employed, regardless of the time elapsed before discovery.

Initials

I hereby authorize the Area Housing Authority of the County of Ventura to thoroughly investigate my references; work record, education and other matters related to my suitability for employment and, further, authorize the references I have listed to disclose to the Area Housing Authority of the County of Ventura any and all letters, reports and other information related to my work records, without giving me prior notice of such disclosure. In addition, I hereby release the Area Housing Authority of the County of Ventura, my former employers, and all other persons, corporations, partnerships and associations from any and all claims, demands or liabilities arising out of or in any way related to such investigation or disclosure.

Initials

I understand that if offered employment, the offer will be contingent on my passing a pre-employment drug screen, pre-employment physical, criminal/work history background checks, and E-Verify eligibility to work verification. By signing this application, I **voluntarily agree** to submit to a pre-employment alcohol/drug screen, pre-employment physical and background checks upon request. I understand that failure to pass the alcohol/drug screen, pre-employment physical and/or background checks will result in withdrawal of the conditional employment offer. I understand to be eligible for hire and if offered employment, I must meet all Area Housing Authority of the County of Ventura and HUD requirements applicable to this position.

Initials

I understand that nothing contained in the application, or conveyed during any interview which may be granted or during my employment, if hired, is intended to create an employment contract between me and the Area Housing Authority of the County of Ventura. No manager, supervisor, or employee of the Area Housing Authority of the County of Ventura has any authority to enter into an agreement for employment for any specified period of time or to make an agreement for employment other than at-will. Only the Executive Director has the authority to make any such agreement and then only in writing, None of the Area Housing Authority of the County of Ventura's Human Resources policies and procedures are intended to interfere with employees' right to engage in concerted protected activity or to discuss the terms of their employment or working conditions with or on behalf of co-workers.

My signature below certifies that I have read and understand the contents of this Employment Application, including the initialed paragraphs above, and agree to the terms and conditions outlined in this application. I declare under penalty of perjury under the laws of the State of California that all of the foregoing is true and correct.

Applicant's Signature

Date

Your Printed Name

NOTICE TO APPLICANTS

AREA HOUSING AUTHORITY OF THE COUNTY OF VENTURA'S USE OF BACKGROUND AND INVESTIGATIVE REPORTS

The Area Housing Authority of the County of Ventura [AHA] may use a variety of methods to confirm your prior work experience, criminal activity, driving record, character, general reputation and personal characteristics. This information may be used in decisions about your employment at the AHA.

Although the AHA application package only asks for your employment history for the past ten (10) years, the AHA may seek confirmation of relevant prior work history throughout your entire work history. To obtain this information before hiring an applicant, the AHA may:

- contact your prior employers via phone, fax or mail;
- search local court records via the internet and through a third party;
- contact educational institutions to confirm levels of education obtained;
- contact those individuals you identify as personal references.

You have the right to decline authorization of these reports. However, without these reports, the AHA may not be able to properly confirm whether you meet the job requirements; and the AHA may decide not to offer you employment.

If the AHA uses a third party to conduct these background and investigative reports, the AHA will certify to that third party that we have notified you of your rights, obtained your permission to get the background check, complied with all of the FCRA requirements, and won't discriminate against you or otherwise misuse the information in violation of federal or state equal opportunity laws or regulations.

If you authorize the AHA to conduct these background and investigative reports, you must indicate your authorization by your signature and date at the bottom of this page.

My signature below certifies that I have read and understand the contents of this Notice, and further, that I agree to the terms and conditions outlined in this entire AHA application package.

Applicant's Signature

Date

Your Printed Name

NOTICE TO APPLICANTS

Before the Area Housing Authority of the County of Ventura [AHA] takes an adverse employment action, (for example, not hiring an applicant or firing an employee based on background information obtained through a company in the business of compiling background information), the AHA will give the applicant or employee:

- a notice that includes a copy of the consumer report the AHA relied on to make its decision;
- a copy of "A Summary of Your Rights Under the Fair Credit Reporting Act"

The purpose in providing a notice in advance of taking an adverse employment action is to allow the individual the opportunity to review the report and explain any negative information.

If an adverse employment action is taken against you, the AHA will tell you (orally, in writing, or electronically):

- that you were rejected because of information in the report;
- the name, address, and phone number of the company that providing the report;
- that the company providing the report didn't make the hiring decision, and can't give specific reasons for it; and
- that you have a right to dispute the accuracy or completeness of the report, and to get an additional free report from the reporting company within 60 days.

The AHA disposes of background reports in full compliance of EEOC and FTC regulations, and within the AHA's record retention policy. All paper records are destroyed securely by a third party shredding company. Electronic files or media are destroyed or erased so that the information cannot be read or reconstructed.

INQUIRIES REGARDING YOUR APPLICATION STATUS

Applicants for positions with the Area Housing Authority of the County of Ventura will be notified regarding their applicant status. Generally speaking, we feel it is both prudent and professional to make such notifications only in writing. **Therefore, the Area Housing Authority will not respond to telephone requests for an application status.**

As much of the information on your application is of a confidential nature, it is not feasible for us to request adequate verification of the caller's identity prior to discussing any personal information. You will some written communication regarding the status of your application within 2-3 weeks of the closing date of recruitment. **Email will be the primary method of written communication. Therefore be sure to include a valid email address within your application.**

We ask for your patience and cooperation in this matter.

NOTICE OF REQUIRED DRUG TESTING

Pursuant to the Drug-Free Workplace Act of 1988, the Area Housing Authority of the County of Ventura is required to certify its compliance in providing a drug-free workplace that is free from the illegal manufacture, distribution, dispensation, possession, sale and use of marijuana, illegal drugs, and the use, possession or distribution of alcohol. All applicants who are extended a Conditional Offer of Employment shall, as part of their pre-employment physical, voluntarily submit to blood and/or urine testing for the presence of alcohol, marijuana or illegal drugs. Refusal to submit to the required drug testing or any other component of the pre-employment physical examination will result in withdrawal of the employment offer.

Applicants with a confirmed positive test result will be denied employment. The Area Housing Authority will not discriminate against applicants for employment because of a past history of drug abuse. Therefore, individuals who have failed a pre-employment drug test may re-apply for employment with the Area Housing Authority for any subsequent public recruitment for which they are qualified, after a period of no less than six (6) months. If they achieve the status of a successful candidate for a subsequent recruitment, they must present themselves as drug-free at that time.

Applicants for employment who are Public Housing residents or Section 8 participants should be advised that in the course of a pre-employment physical, a positive test result indicating marijuana or illegal drug use, in addition to denial of employment, may also cause eviction and/or termination from public housing or other AHA housing programs.

THE POSITION

This role provides agency-wide office assistance by performing general clerical tasks, and acts as primary backup for the Receptionist in a fast-paced office environment.

MINIMUM QUALIFICATIONS

EDUCATION AND EXPERIENCE REQUIRED QUALIFICATIONS FOR THE POSITION

- High school graduate required.
- Excellent oral bilingual communication skills in English.
- Ability to convey information clearly in writing; knowledge of proper grammar and spelling.
- Friendly, compassionate and patient, and good listening skills.
- History of excellent on-time arrival and daily attendance.
- Excellent customer service and interpersonal skills, ability to respond to challenges.
- Ability to exercise tact and diplomacy in dealing with all people and situations, either on the telephone or in person.
- Organized with the ability to multi-task assignments; exercise independent judgment.
- Basic computer skills in Microsoft Windows programs, especially Word and Excel.
- Willingness to learn about housing programs and services offered by the AHA.

REPRESENTATIVE TASKS OF THE ESSENTIAL FUNCTIONS OF THE POSITION

Perform routine clerical tasks such as filing, data input, photo copying, faxing, organizing, telephone assistance, and preparing various types of departmental correspondence.

- Effectively communicate with the public, via telephone and in person, concerning AHA services / programs as well as with clients and staff regarding scheduled appointments.
- Maintain an excellent record of on-time arrival and daily attendance.
- Demonstrate inter-personal relationship skills in all conversations.
- Ability to multi-task job responsibilities, including answering incoming calls, processing mail and faxes while handling several situations at once with poise and confidence.
- Accurately file documents in a timely manner, usually within 24 hours of receipt.
- Generate basic documents, forms and correspondence utilizing the computer software.
- Keep supervisor informed on status of all assignments.
-